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## **REPAIR REQUEST**

Please fill out this form (readable) and send it together with the Lupine product to the following adress:

Lupine lighting systems GmbH Repair Im Zwiesel 9 92318 Neumarkt Germany

| SCOPE OF DELIVERY           |                             |                      |        |   |
|-----------------------------|-----------------------------|----------------------|--------|---|
|                             |                             |                      |        |   |
| Important: Alway            | s disconnect lamp heads ar  | nd external batterio | es be  | fore shipping!                                |
| ERROR DES                   | CRIPTION                    |                      |        |   |
|                             |                             |                      |        |   |
|                             |                             |                      |        |   |
|                             |                             |                      |        |   |
| Before repairing            | your Lupine, we'll send you | an offer for approv  | val. R | epairs up to 15€ will be done without approva |
| Purchase date:              |                             |                      |        |   |
| My data:<br>(Required data) | First and last name         |                      |        | E-Mail adress                                 |
|                             | Street and house number     |                      |        | Phone number                                  |

Note for parcels from a third country (for example switzerland):

Zip code and city

- 1) Before shipping, please send us a short email to info@lupine.de and inform us about your upcoming shipment. Otherwise, we unfortunately can not accept the package.
- 2) Please indicate a value of goods below 20 EUR and the note that it is a defective item. Otherwise, there may be delays in shipping and additional customs fees that we will have to charge afterwards.